



Wednesday 1st July 2026

Introduction of SchoolGrid for School Meal Ordering and Payments

Effective from: July 2026

We are pleased to let you know that our school will soon be using SchoolGrid, an online system for ordering and paying for school meals.

What You Need to Do

You will receive a welcome email directly from SchoolGrid week commencing Monday 6th July 2026.

This email will contain instructions on how to activate your account and create your password.

To set up your SchoolGrid account, the school will securely share the necessary parent and pupil information with SchoolGrid. You can view SchoolGrid's Privacy Policy here (copy and paste into your browser):

<https://app.schoolgrid.co.uk/termsfuse/Privacy-Policy.pdf>

Ordering Meals

- Meals must be ordered in advance.
- We ask that you order meals as far in advance as you possibly can.
- If you do not order, your child must bring a packed lunch to school.

If your child receives free school meals, you must still place the order through SchoolGrid.

Paying for Meals

If you pay for school meals, below is how you will pay for meals.

Card Top-Up

Add credit to your account using your debit or credit card.

To place a meal order, your account must either have sufficient credit. If not, you will receive a reminder message, and you will be unable to complete the order.

Cancellations

If your child will not be taking their meal, please remember to cancel the order on SchoolGrid. If you do not cancel, you may still be charged. Cancelling also helps us reduce food waste.

Need Help?

If you have any questions or need support with SchoolGrid, you can contact their support team:

- Email: support@schoolgrid.co.uk
- Phone: 01506 300310